MzN International UG - Standard Terms and Conditions and Travel Policy

1. General Provisions

- 1.1 These Standard Terms and Conditions (hereinafter referred to as "Terms") govern the contractual relationship between MzN International UG (hereinafter referred to as "MzN"), a consultancy firm, and its clients. By engaging the services of MzN, clients agree to these Terms.
- 1.2 Any modifications or amendments to these Terms must be agreed upon in writing by both parties.

2. Consultancy Services

- 2.1 MzN provides consultancy services to clients based on their specific needs and requirements. While MzN strives to provide accurate and reliable advice, clients acknowledge that the advice provided is for informational purposes only and does not constitute legal, investment or financial advice.
- 2.2 MzN shall not be held liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the advice or services provided, except in cases of gross misconduct.

3. Exclusion of Liability

- 3.1 Clients acknowledge and agree that MzN shall not be liable for any losses, damages, or claims arising from the use of the advice or services provided by MzN.
- 3.2 Clients are solely responsible for verifying the accuracy and applicability of the advice provided by MzN to their specific circumstances.

4. Travel Policv

- 4.1 MzN may, at the request of clients, provide consultancy services that involve travel by MzN staff on behalf of clients.
- 4.2 MzN staff travelling on behalf of clients will adhere to all relevant laws, regulations, and travel guidelines of the destination country.
- 4.3 Clients shall be responsible for all costs related to the travel of MzN staff. MzN will always seek pre-approval for forecasted costs. Actual travel costs, however, are reimbursable and may be higher in case of travel delays, unplanned accommodation, and per-diem expenses.
- 4.4 MzN shall not be responsible for any delays, cancellations, or disruptions to travel plans, and clients acknowledge that such events are beyond the control of MzN.
- 4.5 Clients shall provide necessary information and support to facilitate the travel of MzN staff, including required travel documents, entry visas, and other relevant information.
- 4.6 MzN is committed to offsetting the carbon caused by all travel twice over. The associated costs will be included in the expense account and reimbursement invoice. MzN will always prioritise travel options that emit the least carbon, even if this may not be the cheapest form of travel.



4.7 **Reimbursement Invoicing**: Only valid receipts and verified payment information shall be considered the basis for reimbursement invoicing.

5. Confidentiality

5.1 Both parties agree to treat all non-public and confidential information exchanged during the course of the consultancy engagement as confidential and shall not disclose or use such information for any purpose other than the intended consultancy services.

6. Governing Law

6.1 These Terms and any disputes arising from or in connection with them shall be governed by and construed in accordance with the laws of Germany, without regard to conflicts of law principles.

7. Severability

7.1 If any provision of these Terms is deemed invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be affected or impaired.

By engaging the services of MzN International UG, clients acknowledge that they have read, understood, and agreed to these Terms. The act of contracting with MzN constitutes acceptance of these Terms.

8. Updates to this policy

MzN reserves the right to update these Terms from time to time. The version available on MzN's official website shall prevail over any signed version at the time of contracting.

9. Contract prevails

The terms and conditions in the contract prevail over any other terms, including these.

